



# Introduction to the World of Work

## Competency 1: Understands the requirement of different work situations

### Key Features

- i. Becomes familiar with the characteristics of each situation
- ii. Identifies the resources to mobilize
- iii. Considers the legal and regulatory provisions
- iv. Reflects on his/her ability to meet the requirements of each situation

### Learning Targets

*Students will be able to:*

- Clearly understand the requirement of different situations presented in the classroom workshop.
- Before undertaking a task, they accurately analyze the work situation.
- Recognize certain contextual, technical, sequential and relational aspects of the tasks to be performed.
- Find human, material or environmental resources needed to complete the different tasks and discern those that are most likely to assist them in their work.
- Observe safety standards- familiar with the legal and regulatory provisions.
- Identify some of the consequences of the legal and regulatory provisions on their behaviour.
- Evaluate their ability to understand the requirement of different work situations and their ability to meet them.
- Identify strengths, limitations and areas that need improvement.

### Evaluation Criteria

- Accuracy of the analysis of each situation.
- Relevance of the resources identified.
- Realistic assessment of the impact of legal and regulatory provisions on his/her behaviour.
- Relevance of reflections regarding his/her ability to meet requirements.

## 2. Performs tasks associated with different work situations

### Key Features:

- i. Commits to each situation
- ii. Adjusts his/her behaviour in each situation
- iii. Reflects on the value of his/her work experience

### Learning Targets

*Students will be able to:*

- Perform tasks associated with the different work situations they will encounter in the workplace.
- Commit to each situation presented by considering the organization, context and sequence of operations, methods and techniques in which the tasks are to be performed.
- Use human, material, organizational or documentary resources to comply with legal and regulatory provisions.
- Assess their behaviour (through frequent exchanges with their teachers and peers) with respect to each task and adjust as needed to improve.
- Recognize the consequences of their experiences of their ability to perform tasks associated with a given situation.
- State their interest and skills (to make appropriate practicum choices).

### Evaluation Criteria

- Level of commitment to participating in each work situation.
- Effectiveness of adjustments made with respect to the requirements of each task.
- Emphasis on the impact of his/her experiences on his/her ability to handle a work situation.

### 3. Adopts attitudes and behaviours appropriate to different work situations

#### Key Features:

- i. Discerns desirable attitudes and behaviours
- ii. Demonstrates his/her ability to adapt to different situations
- iii. Reflects on his/her attitudes and behaviours in a work situation

#### Learning Targets

Students will be able to:

- Adopts attitudes and behaviours that are appropriate to the different work situations presented in class.
- Recognize social behaviours appreciated or required by employers.
- Recognizes social behaviours to avoid when performing work tasks.
- Modify an attitude, habit or behaviour.
- Adapt to different work situations.
- Develop appropriate affective strategies to improve their ability to adapt.
- Recognize their strengths and take up new challenges.
- Assess their progress in becoming independent, responsible workers.

#### Evaluation Criteria

- Relevance of attitudes and behaviours adopted.
- Degree of adaptability to different situations.
- Accuracy of the analysis of his/her attitudes and behaviours in work situations.

## Program Content

Concepts	Types of Actions
Nature of work situations	<ul style="list-style-type: none"> <li>* Identification of the different tasks to be performed</li> <li>* Analysis of each of the tasks and the sequence in which to carry them out</li> <li>* Consideration of the different characteristics of the work context</li> </ul>
Raw Materials	<ul style="list-style-type: none"> <li>* Identification of the elements required to perform the task (e.g. ingredients, materials)</li> <li>* Use, storage and recovery of materials, ingredients, etc.</li> </ul>
Processes	<ul style="list-style-type: none"> <li>* Assimilation and application of different methods to produce a good or deliver a service</li> </ul>
Equipment	<ul style="list-style-type: none"> <li>* Choice of appropriate equipment</li> <li>* Proper use of equipment, in accordance with recommended techniques</li> <li>* Familiarity with and use of clothing required by or appropriate to the task</li> </ul>
Legal and regulatory provisions	<ul style="list-style-type: none"> <li>* Familiarity with and observance of rights and obligations</li> <li>* Familiarity with different forms of supervision and authority</li> </ul>
Expected Behaviours	<ul style="list-style-type: none"> <li>* Identification of appropriate and inappropriate attitudes and behaviours in work situations</li> <li>* Observation of his/her behaviours and attitudes</li> <li>* Identification of necessary adjustments</li> </ul>
Teamwork	<ul style="list-style-type: none"> <li>* Cooperation and mutual assistance</li> </ul>
Adaptation	<ul style="list-style-type: none"> <li>* Identification of requirements associated with change</li> <li>* Assimilation of ways of dealing with new situations</li> </ul>
Organizational Culture	<ul style="list-style-type: none"> <li>* Assimilation of organizational culture</li> </ul>



Strategies	Explanations
<p><b>Cognitive Strategies</b> - helps student process, organize, generalize and structure information.</p>	<ul style="list-style-type: none"> <li>* Visualizing or writing down the steps involved in a task</li> <li>* Applying prior knowledge to a new task</li> <li>* Identifying determining factors in a situation</li> <li>* Verifying his/her understanding of the task:                             <ul style="list-style-type: none"> <li>- asking questions</li> <li>- reformulating instructions</li> <li>- taking notes when instructions are given</li> </ul> </li> <li>* Determining the resources needed to perform a task, based on the requirements and the context</li> <li>* Anticipating problems</li> </ul>
<p><b>Metacognitive strategies</b> - help students monitor, control and evaluate the strategies used.</p>	<ul style="list-style-type: none"> <li>* Evaluating his/her work and comparing it to the requirements of the task</li> <li>* Reflecting on what he/she learned</li> <li>* Examining his/her work: methods, techniques, equipment and strategies used</li> <li>* Reviewing his/her behaviours</li> <li>* Making adjustments as needed during the task</li> <li>* Considering different ways of improving</li> <li>* Considering his/her attitudes and behaviours, evaluating their consequences and making the necessary adjustments</li> <li>* Making connections between his/her personal resources, interests and aptitudes and the requirements of the task</li> </ul>
<p><b>Affective strategies</b> -help students regulate and control their emotions, thoughts or attitudes toward learning.</p>	<ul style="list-style-type: none"> <li>* Engaging in positive self-talk</li> <li>* Taking risks</li> <li>* Taking the time to learn and allowing himself/herself to make mistakes</li> </ul>



	<ul style="list-style-type: none"> <li>* Focusing on the task when he/she is less attentive</li> <li>* Rewarding himself/herself after accomplishing part of the task</li> <li>* Fighting negative thoughts</li> <li>* Adopting ways of controlling his/her anxiety</li> </ul>
<p><b>Resource management strategies</b> - help students plan, monitor, control and evaluate internal and external resources.</p>	<ul style="list-style-type: none"> <li>* Using a model to develop a work plan or schedule (time management)</li> <li>* Creating conditions in his/her life that are conducive to work</li> <li>* Being familiar with the available resources (e.g. people, documents, Web sites)</li> <li>* Asking for help (e.g. from teachers, classmates) when necessary and determining the best time to do so</li> <li>* Asking for the opinions of peers, parents, the teacher or another meaningful person in his/her life</li> <li>* Learning from other students' experience</li> </ul>

<b>Resources</b>	<b>Examples</b>
	<ul style="list-style-type: none"> <li>* Human resources: -teachers, guidance counsellors, other school staff, peers, family, friends, etc.</li> <li>* Material resources: - list of job functions, class notes, examples of work processes and plans, books and documents on trades and occupations, information and communications technologies (ICT), etc.</li> <li>* Public and private resources: - businesses, government agencies (e.g. CSST, local employment centres, Carrefour jeunesse emploi) and community organizations.)</li> </ul>

(Summarized by: J. McKay, 2020)